



☾ Premium Staycation Privileges

Your Monthly Escape Pass to Paradise - Unlock 12 Free Luxury Nights/Year!



Eligibility & Guidelines

- Eligible BIN: **"4529 8905 3"**
- This offer is applicable exclusively to **Meghna VISA Green Platinum Credit Cardholders**.
- Both **Primary and Supplementary Cardholders** are eligible; however, the complimentary staycation entitlement will be **shared jointly between the Primary and Supplementary Cardholders**.
- Cardholders are entitled to **one (1) complimentary staycation per month** from the Bank's **partnered hotel/resort portfolio**, subject to availability.
- Any **additional staycation(s)** availed within the same month will be charged to the cardholder's card account at the **prevailing applicable rate(s)**.
- The complimentary staycation facility is **not available during blackout periods** as defined by the Bank and/or the respective partnered hotel/resort.
- The **"Name on the Credit Card"** must match the **Booking Name** and the name appearing on the **National ID** to avail the complimentary staycation. Any mismatch may result in the applicable charges being posted to the cardholder's card account.

Booking & Reservation

- To request a complimentary staycation, the cardholder must contact the respective **partnered hotel/resort directly** and provide the following information for booking/reservation:
 - Masked card number comprising the **first eight (8) digits and last four (4) digits** of the eligible card;
 - **Name on the Credit Card**; and
 - **Registered mobile number** with the Bank.
- The booking/reservation will be confirmed by the partnered hotel/resort **subject to room availability and the applicable booking terms and conditions** of the respective hotel/resort.
- The partnered hotel/resort will share the relevant booking details with the Bank for verification and confirmation purposes, including the **customer name (Name on the Credit Card), masked card number, and registered mobile number**.

Cardholder Verification & Confirmation

- Following confirmation of the booking/reservation, the Bank's **Call Center will make an outbound call to the cardholder** at the registered mobile number for further verification and confirmation of the complimentary staycation facility.



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Cancellation & No-Show

- In case the cardholder does not avail the confirmed staycation and fails to cancel the booking within the **cancellation timeline specified under the partnered hotel/resort's applicable cancellation policy**, the Bank will charge an amount equivalent to **two (2) nights' room bill at the prevailing applicable rate(s)** to the cardholder's card account.
- The applicable charge will be **posted to the cardholder's card account by the Bank** based on the booking information and applicable rates provided/confirmed by the partnered hotel/resort.
- Any cancellation or amendment of a confirmed booking must be made in accordance with the **respective partnered hotel/resort's prevailing cancellation and amendment policy**.

Staycation Month & Transaction Date

- The month in which the complimentary staycation is counted will be determined based on the **card transaction date**, and not the check-in or check-out date.

***For example:** If a cardholder checks in on the last day of a month and checks out in the following month, the staycation will be counted against the month in which the payment is made with the eligible card. If the cardholder has already availed the complimentary staycation entitlement in that month based on the transaction date, any additional staycation will be charged to the cardholder's card account at the prevailing applicable rate(s).*

- The Bank reserves the right to **verify the eligibility of the cardholder and the authenticity of the booking/reservation** before extending the complimentary staycation facility.
- The offer is subject to the **availability, terms and conditions, and applicable policies of the respective partnered hotel/resort**, as well as the Bank's prevailing terms and conditions governing the offer.
- The Bank reserves the right to **amend, suspend, withdraw, or modify the offer and/or these Terms & Conditions** at its discretion, subject to applicable regulatory requirements.