



Tender Schedule
Of
SWIFT CSP Assessment - 2024
Meghna Bank PLC.

Tender Ref: MGBPLC/PROC/RFQ/CSP/Y24/5135

Tender Notice of SWIFT CSP Assessment - 2024 for Meghna Bank PLC.

MEGHNA BANK PLC., one of the fourth-generation commercial banks in Bangladesh, provides services in the fields of Retail Banking, SME Banking, and Corporate Banking. The Bank invites proposals from qualified bidders to participate in the bidding process for selecting a partner for SWIFT CSP Assessment -2024.

SWIFT CSP Assessment 2024 – Providers are required to fulfill the following qualifications:

1. The bidder shall be enlisted in the ‘Directory of CSP assessment providers’ published by SWIFT.com
2. The bidder must have at least two assessors who have successfully completed the SWIFT CSP Assessor certification (relevant validation documents must be submitted).
3. The bidder should have sufficient training and knowledge of SWIFT and SWIFT security – including an understanding of the SWIFT security control framework and detailed mandatory and advisory controls
4. The bidder should be a company focusing on audit and assessment, and cyber security business with minimum 03 years of similar business experience.
5. Entire Assessment (Planning, fieldwork, assessment, reporting, etc.) must be conducted onsite, no remote assessment will be allowed.
6. The bidder should have its own/partner registered office in Bangladesh and all payments will be made in BDT (Bangladeshi Taka).
7. The bidder should have completed the SWIFT CSP Assessment and submit the final report within 15 (fifteen) days after notification of award (NOA).

For further Inquiries, and any clarifications, please communicate with **Mr. Nazir Ahammed** by phone at +88 01719406118 or email: ahammed.nazir@meghnabank.com.bd

Please submit your technical project proposal and commercial offer separately in sealed envelopes on or before the deadline. **Deadline for RFP Submission is November 12, 2024 (before 5:00 pm BST).**

Submitted to: Chairman, Procurement committee, Meghan Bank Ltd, Address: Suvastu Imam Square (Level-6), 65 Gulshan Avenue, Gulshan-1, Dhaka 1212, Bangladesh.

Scope of Work: The following technical and functional activities are required to be carried out by the successful bidder or agency in SWIFT setup on premise at LIVE & Test environments at the Data Centre (DC) in Dhaka.

The minimum specified scope of work to be undertaken by the selected bidder is mentioned below:

SL#	Description	Vendor Response	Man-Days	Vendor Comments
Technical Scope				
1	Compliance Assessment, Remediation assistance, Vulnerability Assessment as per Bank schedule, and Final Report Submission based on The SWIFT Customer Security Control Framework (CSCF) v2024			
2	Security assessment and Gap analysis report to be submitted within 07 days from work order date			
3	Security review and assessment covering all the SWIFT-related controls as per BB guidelines/circulars			

SL#	Description	Vendor Response	Man-Days	Vendor Comments
Business Scope				
1	Assist MEGHNA Bank in going through the SWIFT CSP v2024 Attestation process in a more efficient way.			
2	Review recommendations for the functional domains. Produce a Gap Analysis Report to complement the Attestation and audit process of SWIFT infrastructure components			
3	For SWIFT infrastructure assessment at Bank's DC Live and Test Server, SWIFT security audit, and providing required assistance to the Bank for attestation in the SWIFT KYC- SA module, Vendor should complete the requirement study of the complete environment and submit go-ahead documentation, required to host, configure, customize and implement the mandated controls in line with the recommendations defined in CSCF-2024 within 15 days from the date of placing the order. Implementation of the entire project along with the required customization as per the requirement of the Bank and implementation at the Bank's Live and Test Server to be completed within 15 days from the date of the order or as advised by MEGHNA Bank (whichever is earlier).			
4	All claims for business / functional/technical delivery made by the Vendor in their responses/proposals to this RFP shall be assumed as deliverable, within the quoted financials			
5	Post finalization of SWIFT Security Audit, the Vendor must provide required support for any queries/requirements related to attestation in SWIFT KYC-SA module, at no additional cost			
6	In case of any damage to Bank's property during the project implementation attributable to the Vendor, the Vendor should replace the damaged property at their own cost.			
7	The MEGHNA Bank has A2- Architecture and SWIFT infrastructure at the Bank's Live and Test Server			
8	The Bidder must follow SWIFT CSP framework v2024 as the baseline for attestation purposes and BB circulars/guidelines related to SWIFT for compliance review			
9	The Bidder should provide Security training and Awareness for all swift users in the bank.			

#SL	Description	Vendor Response	Man-Days	Vendor Comments
The project Methodology should be as follows				
1	SWIFT infrastructure review			
2	Gap Analysis as per CSP v2024			
3	Gap Analysis as per BB guidelines/Circulars			
4	SWIFT Security Audit for DC and Test server			
5	SWIFT Network Audit			

6	Audit Report Delivery and resolution of dispute/ disagreement (if any)			
7	Helping the Bank comply with the audit observations			
8	Project Management			
9	Helping the Bank in the submission of attestation in the SWIFT KYC-SA module in line with CSCF-2024			
10	Compliance Assessment, Remediation assistance, Risk Assessment, Vulnerability Assessment as per Bank schedule, and Final Report Submission			

Terms & Conditions, Enclosure:

1. The participant vendor must submit the offer in an envelope that will contain the full name and address of the participant company along with tender reference number. The name, address, telephone number of the contact person along with tender reference number in the forwarding letter should be mentioned submitted with the offer.
2. The bidder should be a company focusing on audit & assessment and cyber security business with a minimum of 03 years of similar business experience.
3. The bidder should have had a registered office in Bangladesh for at least the last 4 years.
4. The Tender document should be submitted along with a company letterhead pad mentioning participation in the tender process duly signed by the authorized signatory.
5. Submission of declaration regarding bidder (s) has the legal capacity to enter into the contract under the applicable law of Bangladesh, and the bidder (s) shall not be barred as per the law of the land that may be subject to legal proceedings of any kind.
6. The authority of the bidder should duly sign all the pages of the tender schedule and all the offered documents.
7. The offers should have validity for at least One (1) months.
8. Successful bidder/vendor shall have to start the work within 7 (Seven) Working days from the date of issuance of the work order after signing an NDA with the Bank.
9. The bidder should not be blacklisted by any government institution in Bangladesh or abroad. (Self-declaration to be provided).
10. A photocopy of all the relevant documents should be submitted with the offer, including:
 - i. Valid Trade License
 - ii. TIN certificate
11. The authority of Meghna Bank reserves the right to relax, change or drop any of the terms and conditions of the schedule without any further notice.
12. Meghna Bank reserves the right not to accept the lowest Tender and to reject any Tender, part thereof, or all Tenders without assigning any reason whatsoever.

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