## Meghna Bank LoungeKey™ Program

Embark on a world-class travel experience with the prestigious Meghna Visa Platinum Credit Card (Primary Card), granting you seamless access to over 1,100 airport lounges worldwide. For airport lounge access you will need to present yourself as a LoungeKey<sup>™</sup> member, either present your eligible Meghna VISA Platinum Credit Card or LoungeKey<sup>™</sup> Digital Card and boarding pass to gain entry. Wherever your wanderlust takes you, an exceptional LoungeKey<sup>™</sup> facility eagerly awaits your arrival. Experience the epitome of sophistication and convenience, tailored to enhance your predeparture moments.



## **Benefits for Cardholders**

- ✓ Access to 1100+ lounges in more than 600 cities worldwide.
- ✓ Indulge in complimentary refreshments.
- ✓ Stay connected with complimentary Wi-Fi, ensuring you're always connected to the digital world.
- ✓ Conduct business seamlessly with wellequipped conference spaces, enabling productive meetings while on the go.
- ✓ Use existing payment card to get access to the Lounge.
- ✓ Digital experience throughout the customer journey on the LoungeKey<sup>™</sup> app and website.



#### Pre-requisite

- ✓ Travel Quota endorsement against eligible card.
- ✓ Enabled international transaction.

## Card Entitlement

✓ Meghna Visa Platinum (Primary) Credit Card.

#### How do I use LoungeKey<sup>™</sup>?

- ✓ Submit LoungeKey<sup>™</sup> membership enrollment request through Meghna Bank Toll-Free Call Center (16735) or <u>Meghna Bank Digital Service Desk</u> after Travel Quota endorsement against your Meghna Platinum Credit Card.
- ✓ LoungeKey<sup>™</sup> Membership activation requires five (5) to eleven (11) calendar days after receiving requests.
- ✓ After Membership Activation, Cardholder can perform the below tasks for creating the Digital Card (Optional). <u>Click to view the process</u>.
  - Download the LoungeKey<sup>™</sup> app (<u>iOS</u> / <u>Google Play</u>) or visit the LoungeKey<sup>™</sup> website (<u>https://www.loungekey.com/en/meghnabank</u>) to register.
  - Log in or create your LoungeKey™ account.
  - Browse through lounges globally, along with services available across the airport.
- ✓ For airport lounge access you will need to present yourself as a LoungeKey<sup>™</sup> member, either present your eligible Meghna VISA Platinum Credit card or LoungeKey<sup>™</sup> Digital Card and boarding pass to gain entry. Your card will be swiped or scanned to register your visit.
- ✓ Your Digital Card or Meghna VISA Platinum Credit card will be swiped or scanned to register your visit.

# Terms & Conditions

- ✓ Cardholders must introduce themselves as Meghna Bank Visa LoungeKey™ member at the lounge entrance.
- ✓ Present your eligible Meghna Visa Platinum Credit Card or the Digital Card from LoungeKey™ App, quoting "LoungeKey™" at the airport lounge to gain access.
- ✓ Annually 2 Visits are Free for Meghna VISA Platinum Primary Credit Cardholder. Any extra visits or guests you take into a lounge will be charged at USD 27.00 per person per visit. From 1<sup>st</sup> October 2023, this charge will be USD 29.00 per person per visit.
- ✓ A non-settled USD 1.00 charge will be applied during registration (app/website), with no impact on the cardholder's statement.
- ✓ An authorization of USD 3.25 to taken for eligibility verification during each international lounge visit. However, this amount will not be billed to the customer.
- ✓ TQ Endorsement/FC/RFCD Limit is mandatory and TQ Limit equivalent USD 200.00 will be kept separately for LoungeKey<sup>™</sup> Access.
- ✓ LoungeKey™ Membership activation requires five (5) to eleven (11) calendar days. For example: The LoungeKey™ Cardholder Enrollment Process is conducted once weekly. If a cardholder submits their enrollment request by Sunday (e.g., 30/07/2023), the enrollment process will be completed by the following Thursday (e.g., 03/08/2023). Consequently, the cardholder can begin accessing all participating LK lounges starting from Friday (e.g., 04/08/2023). However, if the enrollment request is submitted from Monday onwards until the next Sunday (e.g., 31/07/2023 to 06/08/2023), the enrollment process will be completed by the subsequent Thursday (e.g., 10/08/2023). As a result, the cardholder will be able to access all LK participating lounges starting from Friday (e.g., 11/08/2023).
- ✓ Bangladesh domestic and international lounges are excluded.
- ✓ Complimentary refreshments provided at the lounge operator's discretion and availability may vary.
- $\checkmark$  Wi-Fi and conference facilities vary and are subject to the lounge operator's discretion.
- ✓ Signing up on LoungeKey<sup>™</sup> website/App is optional for Meghna Bank Visa Platinum Credit Cardholders. Cardholders can create a LoungeKey<sup>™</sup> account with Meghna Bank VISA Platinum Credit Card for useful lounge information. Travel Quota endorsement against Meghna Bank VISA Platinum Credit Card and enabled international online transactions will be required for this registration.
- ✓ Individual Lounge Terms and Conditions will be applicable.
- ✓ Meghna Bank reserves the right to revoke any such facility and/or alter the Terms and Conditions of the facility.

Call 24x7 Toll-Free Call Center 16735 for any further queries.