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REQUEST FOR INFORMATION (RFI) NOTICE

AI-Enabled Account Opening Data Extraction Solution

Solution Architecture, Requirements and Scope Finalization for a Subsequent RFP

Notice Information	Details
RFI Reference	MGBPLC/OPS/RFI/AIAODES/109
Issuing Organization	Meghna Bank PLC.
Publication Date	12-Nov-2026
Clarification Deadline	17-Nov-2026 5:00:00 PM
Response Deadline	23-Nov-2026 5:00:00 PM
Submission Channel	faisal.reza@meghnabank.com.bd

1. Invitation

Meghna Bank PLC. invites qualified technology vendors, solution providers and specialist consulting firms to submit information regarding an AI-enabled solution for extracting and validating data from account-opening documents.

The RFI will assess market capability and obtain specialist input for finalizing target solution architecture, detailed requirements, implementation scope, sizing, controls, delivery roadmap and procurement specifications for a subsequent Request for Proposal (RFP).

This RFI is for market assessment and pre-RFP planning. It is not a tender, contract award, or commitment by the Bank to procure any product or service.

2. Scope

The contemplated solution will support account-opening document processing, including:

- Ingestion and classification of scanned account-opening forms and supporting documents.
- Extraction of printed and, where technically feasible, handwritten Bangla and English information.
- Recognition of tables, checkboxes, dates, identifiers, addresses and repeating sections.
- Mapping to the Bank's approved Core Banking Solution data fields.
- Confidence scoring, validation rules, exception handling and source-document evidence.
- Human review, maker-checker controls and controlled integration with Bank systems.
- Audit trail, monitoring, reporting, security and AI-governance controls.

3. Proof of Concept

Shortlisted or otherwise invited vendors may be required to participate in a controlled proof of concept (POC) with the following parameters:

- The POC will be conducted on the Bank's premises or within a Bank-controlled environment.
- The POC dataset will comprise a total of approximately 20-30 representative account-opening forms covering three account-opening types.
- The Bank will confirm the three account types, sample allocation, target fields, ground truth and test scenarios before execution.
- No sample form, extracted data, system information or confidential material may leave the approved environment without prior written authorization.
- Results will be assessed using agreed measures including field-level accuracy, precision/recall where applicable, confidence-threshold performance, exception rate, processing time, straight-through-processing potential and manual corrections.
- POC participation or successful completion does not constitute production acceptance, shortlisting, RFP invitation or contract award.

Mandatory NDA prerequisite: A Non-Disclosure Agreement in the Bank's prescribed form must be fully executed by the vendor and all required parties before the vendor may participate in the POC or receive sample forms, field definitions, system information, credentials, environment access, or any confidential POC briefing or material.

4. Information Requested from Respondents

- Company profile, ownership, relevant certifications, delivery locations and proposed contracting entity.
- Relevant experience in regulated financial institutions and comparable account-opening or document-intelligence projects.
- Proven Bangla and English OCR/ICR, document classification, extraction and validation capabilities.
- Proposed discovery methodology and approach to architecture, requirements and scope finalization.
- Available deployment options, including on-premises or Bank-controlled deployment.
- Integration approach for core banking, document repositories, identity/access services and related platforms.
- Security, privacy, data residency, auditability, model governance, responsible-AI and business-continuity controls.
- POC approach, prerequisites, infrastructure, resources, timing, measurable success criteria and limitations.
- Indicative licensing, professional-services, infrastructure, implementation, support and total-cost components.
- At least three relevant client references, preferably regulated financial institutions.
- Material assumptions, exclusions, third-party components, sub-processors, dependencies and conflicts of interest.
- Confirmation of willingness and authority to execute the Bank's NDA before POC participation.

5. Submission Instructions

- Responses must be submitted in searchable PDF format together with required editable schedules through the designated channel.
- Use the subject/title: "RFI Response for AI-Enabled Account Opening Data Extraction Solution, Ref no: MGBPLC/OPS/RFI/AIAODES/..... - [Vendor Name]"
- Identify one authorized contact person with designation, email address and telephone number.
- Late responses may be disregarded at the Bank's discretion.
- Submit clarification requests only through the designated channel; respondents must not contact other Bank employees regarding this RFI.

6. Important Conditions

- The Bank may amend, suspend or cancel this RFI at any time without liability.
- The Bank is not obliged to respond to every submission, shortlist a respondent, conduct a POC, issue an RFP or award a contract.
- Unless stated otherwise in writing, all response, presentation, demonstration, NDA-review and POC costs are borne by the respondent.
- The Bank may verify references and request clarifications, evidence, demonstrations or additional information.
- RFI information may be used to develop vendor-neutral requirements and procurement documents, subject to applicable confidentiality obligations.
- Respondents must identify claimed confidential or proprietary information; such marking does not override law, regulation, audit or procurement requirements.
- Participation in the RFI or POC provides no preferential right in a subsequent procurement.

7. Contact

Contact Information	Details
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Regards

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Head of Liability Operations

Meghna Bank Plc